



**SOCIETY FOR HEALTH ADMINISTRATION PROGRAMS IN  
EDUCATION INC**

*Promoting Excellence in Health Service Management Education and Research*  
ABN 74 793 022 315 Website: [www.shape.org.au](http://www.shape.org.au)

**SHAPE INTERNATIONAL SYMPOSIUM**

Draft program Wednesday 4th – Friday 7th July 2023

***Reshaping the health services management workforce for better health  
- a joint challenge for educators, researchers, managers and practitioners***

Theme	Focus
1	Developments in health services management curriculum design and delivery and how these can be harnessed by educational programs and in the workplace.
2	Innovation in health service delivery and management including digital health and what this means for how we educate, train and develop the current and emerging workforce.
3	Collaborating with the countries in the Asia Pacific region and between educators, researchers and practitioners – practical examples and ideas for encouraging this interaction.
4	The challenge of building cultural safety into health service management education, research and practice – what we need to be doing differently.

**Tuesday 4<sup>th</sup> July**

Visit to Gold Coast Hospital – invited international participants	Morning
International Roundtable discussion on research and training collaboration Invited international participants and SHAPE executives	Afternoon
SHAPE member updates & discussion of issues and challenges	
SHAPE AGM	

**Wednesday 5<sup>th</sup> July**

Registration and morning tea	9:00- 10:00
Welcoming and opening by Associate Professor Michelle Hood Dean, Teaching and Learning, Griffith Health	10:00- 10:15
Chris Selby-Smith Oration <b>Speaker:</b> A/Professor Zhanming Liang Associate Dean of Research Education, College of Public Health, Medical and Veterinary Science, James Cook University <b>Topic:</b> Developing a competent health management workforce: present and the future	10:15- 11:15

<b>Mary Harris Student Bursary Award and presentation</b> <u>Facilitator: TBC</u>  Mary Harris Student Bursary Winner: Mr. Christopher Putra, Griffiths University 1. "Communication Skills: Let's talk about it!"	11:15- 12:15
<b>Lunch break</b>	12:15- 13:15
<b>Concurrent session 1 – Theme 1</b> <b>15mins presentation + 30mins facilitated discussions</b> <u>Facilitator: TBC</u> 2. A/Professor Hanadi Hamadi, <i>"Improving Health and Addressing Social Determinants of Health Through Hospital Partnerships."</i> 3. Mr Padukka Dharmaguna, Queensland University of Technology, <i>"Evaluation of Online Training Programs on COVID-19 Preparedness and Response, in a Resource Poor Setting."</i> 4. Dr Simon Cheung, Hong Kong Polytechnic University, <i>"The New Hong Kong Primary Healthcare Blueprint: Primary Healthcare Educational Programmes for Allied Health Professionals in Hong Kong during COVID-19."</i> 5. A/Professor Ranjit Dehury, University of Hyderabad, <i>"Emerging Issues of Managing Human Resources in the Healthcare Sector: A Recommendation for the Development of Industry Oriented Curriculum."</i>	13:15- 14:45
<b>Afternoon tea</b>	14:45- 15:00
<b>Concurrent session 2 – Theme 4</b> <u>Facilitator: TBC</u> 6. Ms Sirou Han, Shandong First Medical University & Shandong Academy of Medical Science, <i>"Using Patient Feedback to Monitor and Inform Hospital Service Quality Improvement."</i> 7. Ms Alice Wilkin, Western Sydney University, <i>"Let's get the basics right: Diversity and Inclusion Data Collection."</i>	15:00- 16:30
<b>Discussion and wrap up</b>	16:30- 17:00
<b>Welcome reception</b>	17:30- 19:00
<b>Thursday 6<sup>th</sup> July</b>	
<b>Welcome</b>	9:00- 9:15
<b>Guest speaking session</b> Ms. Tracey Doherty Nursing Director, Transformation Advisory, Gold Coast Hospital and Health Service <u>Facilitator:</u>	9:15 – 10:15
<b>Morning Tea</b>	10:15- 11:15
<b>Concurrent session 3 – theme 2</b> <u>Facilitator: TBC</u>	11:15- 12:45

<p>8. Mr Mark Brommeyer, Flinders University, <i>“Health Service Managers – Digital Health Workforce Capability Factors and Implications.”</i></p> <p>9. Dr Jing Xue, University of Florida, <i>“Opioid Crisis Telehealth Response: Applying Lessons in Clinical Workforce Development.”</i></p> <p>10. A/Professor Fowie Ng, Tung Wah College, <i>“Digital Health and Technology Adoption - Past, Present and Future.”</i></p> <p>11. Dr Shyam Paryani, University of North Florida, <i>“Remote Patient Monitoring for Hypertension.”</i></p>	
<p><b>Lunch</b></p>	<p>12:45- 13:30</p>
<p><b>Student papers 5 mins presentation and feedback part 1</b> <u>Facilitator: TBC</u></p> <ol style="list-style-type: none"> <li>Ms Nathalie Vamben, University of New England, <i>“The Effect of the Covid-19 Pandemic on the Loneliness of Older People: A Scoping Review.”</i></li> <li>Miss Chi Lan Chau, University of Macau, <i>“Evaluation of Pharmacist Intervention for Paediatric Asthma: A Systematic Literature Review and Logic Model.”</i></li> <li>Ms Belinda Newcombe, University of New England, <i>“Factors that Influence Junior Medical Officers (JMO) Wellbeing and Future Interventions: A Systematic Literature Review.”</i></li> <li>Mr Nicholas Heng, James Cook University, <i>“Electronic Health Record Adoption in Frontline Nurses in Residential Aged Care Facilities (RACFs).”</i></li> <li>Ms Priyanka Pokhrel, James Cook University, <i>“Developing a competent senior hospital management workforce in public hospitals in Nepal.”</i></li> </ol>	<p>13:30 – 14:45</p>
<p><b>Facilitated discussion session: Research and practice innovation and new ideas</b> <u>Facilitator: Mr. Mark Brommeyer</u></p> <p>Invited sharing of innovation in research and practice, leading to facilitated discussions on current research ideas and plans to establish partnerships and collaboration.</p>	<p>14:45- 16:15</p>
<p><b>Discussion and wrap up</b></p>	<p>16:15- 16:30</p>
<p>Symposium Dinner - 19:00 Onwards</p> <p>Details will be provided</p>	
<p><b>Friday 7<sup>th</sup> July</b></p>	
<p><b>Welcome</b></p>	<p>9:00- 9:10</p>
<p><b>Facilitated Panel Discussion</b> <u>Facilitator: Dr. Jalal Mohammed</u></p> <p>Panel Members</p> <p>Ms. Sau Chu CHIANG Council Member of the Hong Kong College of Health Service Executives (HKCHSE) and Chairman of the Hong Kong Pharmaceutical Care Foundation</p> <p>Professor Lester Levy Professor of Digital Health Leadership at Auckland University of Technology</p>	<p>9:10- 11:00</p>

<p>Chair of the New Zealand Health Research Council</p> <p>Panel members are invited from Australia, Hong Kong, Fiji and New Zealand to share experience of designing health service management training curriculum that can meet the changing needs of the healthcare system.</p>	
<p><b>Morning tea</b></p>	<p>11:00- 11:30</p>
<p><b>Concurrent session 4: Theme 1 and 3</b></p> <p><i>Facilitator: TBC</i></p> <p>12. A/Professor Zhanming Liang, James Cook University, <i>“Role of Competency Assessment in Management Capacity Building.”</i></p> <p>13. Mr. Stewart Alford, Griffith University, <i>“Work Integrated Learning, Challenges and Opportunities in Health Services Management.”</i></p> <p>14. Ms Aurora Tafili, University of Alabama, <i>“Mental Health &amp; Factors Influencing Help-Seeking Factors: A Comparison Between Singapore &amp; China.”</i></p>	<p>11:30- 13:00</p>
<p><b>Lunch</b></p>	<p>13:00- 14:00</p>
<p><b>Student papers 5 mins presentation and feedback part 2</b></p> <p>6. Ms Rafaela Prado Umeno, Griffith University, <i>“Optimising Place Design for Effective Intergenerational Practices.”</i></p> <p>7. Miss Pou Kuan Tang, University of Macau, <i>“A Scoping Review of Dementia Policy Implementation in Macau: Implication for the Way Forward.”</i></p> <p>8. Ms Carmen Hall, Curtin University, <i>“Analysis of the Processes Involved in Changing Abortion Laws in Low- and Middle-Income Countries (LMICs): A Scoping Review of Literature.”</i></p> <p>9. Mr Talat Mohammed, Queensland University of Technology, <i>“Patient Safety Culture in Saudi Hospitals: A Comparative Mixed Methods Study of Staff Perceptions and Organisational Practices in Saudi Hospitals in the Holy Cities of Makkah and Madinah.”</i></p>	<p>14:00- 15:00</p>
<p><b>Discussion and wrap up</b></p>	<p>15:00- 15:30</p>