



SOCIETY FOR HEALTH ADMINISTRATION PROGRAMS IN EDUCATION
"Promoting Excellence in Health Service Management Education and Research"

ABN 74 793 022 315 Website: www.shape.org.au

SHAPE INTERNATIONAL SYMPOSIUM 2021

"Shaping the future for health management education and research in a time of flux and uncertainty"

Online via zoom

Dates: 12 noon – 4pm (AEST) 14 – 16 July, 2021

Participation is free, however, registration via this link before July 10th is required

https://jcu.syd1.qualtrics.com/jfe/form/SV_0AsuJKkO9WmRnZI

Aims:

In an environment of collegiality and openness to provide an opportunity for:

- *Health management academics, research students and professionals with an interest in education and workforce development to explore issues and establish networks of academics with similar research interests*
- *SHAPE members to discuss State and program issues and developments*
- *Academics and higher degree students to discuss their research ideas, plans and methodologies and explore current and new research and curriculum directions in a supportive environment*
- *The development of future strategies relating to SHAPE's objectives*

The Symposium 2021 will explore the challenges and opportunities currently facing health service management and University programs in the wake of the ongoing disruption from the COVID-19 pandemic.

Wednesday 14th July	
Zoom link opens for greeting and meeting participants	11:45
Welcome by A/Professor Zhanming Liang, President, SHAPE	12:00 – 12:10
Chris Selby Smith Oration presented by Professor David Briggs AM <i>'From procrastination to reaction! What Leadership is required to SHAPE the future of healthcare?'</i> Chair: A/Professor Janny Maddern	12:10 – 13:10
Mary Harris Student Bursary Award and presentation Chair: A/Professor Kevin Forde Winner: Mr Nathan Dawes Paper title: <i>'Leadership competencies and quality outcomes in residential aged care'</i>	13:10 – 13:35

<p>Papers</p> <p>Chair: Dr David Lim</p> <ol style="list-style-type: none"> 1) Shyam Paryani, Hanadi Hamadi, Mei Zhao , D. Rob Haley, Jing Xu and Aaron Spaulding ‘COVID-19 Deaths: Disparity and the Impact of Community Characteristics’ 2) Mark Brommeyer, Mark Mackay and Zhanming Liang ‘Digital health, health informatics and health service management similarities and differences’. 3) Eden Robertson, Claire Treadgold and Leslie White, ‘The Listen Carefully Project: Exploring best practice in implementing children and young peoples’ right to be heard in healthcare’ 4) Hongmei Xie ‘An agile approach to transnational educational change during the COVID-19 outbreak using the SET’ 5) Jennifer Kosiol ‘So what? The value of reputation in public healthcare organisations’ 6) Aakanksha Luthra, Benedict Okonjo, Rajdeep Kaur and Parul Kaithwas, ‘Perspectives of Health Services Management graduates on their capstone project which was undertaken during the COVID-19 pandemic’ 	13:45 – 15:45
<p>Thursday 15th July</p> <p>Zoom link opens for greeting and meeting participants</p>	11:45
<p>Panel Discussion: Issues facing Universities in health service management programs and what can we do to address these from different regional perspectives</p> <p>Chair: Ms. Anne Smyth</p> <p>Panel Members:</p> <p>A/Professor Fowie Ng - Hong Kong College of Health Service Executives & Tung Wah College, Hong Kong</p> <p>A/Professor Dr. Phudit Tejavivaddhana, Director SEAN Institute for Health Development (AIHD) Mahidol University, Thailand</p> <p>Professor Mark Mackay - Professor in Health Service Management, University of South Australia</p>	12:00 – 13:30
<p>Papers</p> <p>Co-chairs: Dr Md Shahidul Islam and Dr Anurang Sharma</p> <ol style="list-style-type: none"> 1) Nicolie Jenkins, Lana Elliott, Sue Walker, Cameron Rutter and Reece Hinchcliff, ‘Evaluating delivery mechanisms in tertiary level Health Management and Health Information Management education: a scoping review’ 2) Chaojie (George) Liu, Qunhong Wu, Zhanming Liang, Leila Karimi , Adamm Ferrier, Jane Sheats and Hanan Khalil . ‘Adaptation Strategies in Transnational Education: a case study of a Sino-Australian MHA program’ 3) Richard Olley ‘It’s a matter of trust: the impact of leadership style on organisational identification and job satisfaction of aged care employees’ 4) Edris Kakeman and Zhanming Liang, ‘Challenging influencing the inefficiency of health services management and strategies to improve efficiency: a qualitative study in Iran’ 	13:45 – 15:45

5) Minalli Vasandani, Sheree Lloyd and Danielle Waid, 'Managing Health Services Management Work Integrated Learning (WIL) placements in a time of turbulence'	
6) Fowie NG 'Digital Health and Health Services Management Professionals: How well does the coat fit?'	
Friday 16 July	
Zoom link opens for greeting and meeting participants	
	11:45
Guest speaker: Professor Ian Wronski OA	
Deputy Vice Chancellor of James Cook University and interim Chair of the Tropical Australian Academic Health Centre	12:00 – 13:00
Focus: Innovative partnerships (Title to be confirmed)	
Papers	
<i>Chair:</i> Dr Sheree Lloyd	
1) Reema Harrison, Ashfaq Chauhan, Ramesh Walpola, Gavin Schwarz, Amirali Minbashian and Huong Le-Dao, 'Translation and change: Embedding effective change management in health'	13:00 – 13:40
2) Sandeep Reddy 'AI-Ready Healthcare Leadership-an imperative or a pointless endeavour'	
Student papers 5 min presentation and advice from academics	
<i>Chair:</i> A/Professor Zhanming Liang	
1) Madeleine Kendrick, 'Beyond Collaboration: A Reflection on Identity and Interdisciplinary Cross-Training as a Graduate Student'	
2) Nathan Dawes and Stephanie Topp, 'Challenges to managing quality performance in northern Queensland residential aged care facilities'	
3) Sanket Manishbhai Vakil and Minalli Vasandani, 'Impact of COVID-19 on engagement and learning curve of students in health services'	
4) Cheng I Loi, Tek Fai Chan, Hao Hu and Carolina Oi Lam Ung 'Key stakeholder perspectives on developing pharmaceutical care in nursing homes in Macao'	
5) Ka Cheng Lei, Zuanji Liang, Hao Hu and Carolina Oi Lam Ung, 'Developing a logic model for the adoption of electronic medication administration records to improve quality of care in long-term care facilities: a key stakeholder interview study'	13:50 – 15:45
6) Zhifeng Cen, Junlei Li and Hao Hu, 'Exploring the implementation of a multidisciplinary outreach health service model driven by public-private partnership for high-risk nursing home residents in Macao: a multisite, qualitative study'	
7) Sinead Turner, David Lim and Vivian Isaac, 'Barriers and facilitators to rural General Practitioners involvement in high acuity caseloads'	
8) Talat MohammedSam Toloo and Paula Bowman, 'Patient safety culture in Saudi hospitals: preliminary results from a cross-sectional survey of healthcare practitioners' attitudes in Makkah and Madinah'	
9) Kiara Song and David Lim, 'Factors influencing primary healthcare providers' attitude & capacity to be involved in disaster management'	
2021 Symposium Wrap up	
	15:45

SHAPE President: A/Professor Zhanming Liang

SHAPE Secretary: Professor Mark Mackay

Guest speakers



Adjunct Professor David Briggs OM

AM BHA (NSW) MHM (1st class Hons) PhD (UNE) Dr PH (Hon.NU) FACHSM FHKCHSE

Immediate Past President, Society for Health Administration Programs in Education (SHAPE),

Adjunct Professor, ASEAN Institute for Health Development, Mahidol University, Thailand, Adjunct Professor, Faculty of Medicine and Health, University of New England, Australia.,

Editor in Chief, Asia Pacific Journal of Health Management

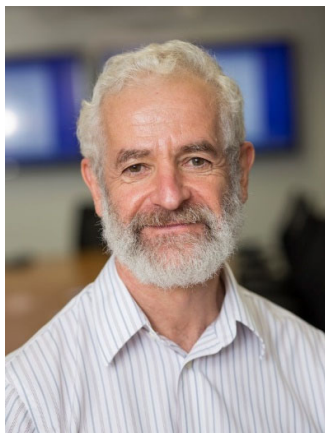
Honorary Editor in Chief, ASEAN Journal of Public Health and Development.

Director and Deputy Chair, Hunter New England Central Coast Primary Health Network,

Formerly Adjunct Professor at the College of Health Systems Management, Naresuan University, Thailand

Professor Briggs is a Fellow, Life Member and Past National President of the Australasian College of Health Services Management (ACHSM) and Founding Fellow of the Hong Kong College of Health Service Executives. He was honoured with an appointment as a Member of the Order of Australia in 2020. Recently a life member of SHAPE. He was the recipient of the national ACHSM Gold Medal Award in 2004 and the NSW ACHSM Presidents Award 2014 for his extensive contributions to the College and to health services generally.

Professor Briggs has had extensive senior management and governance experience in the public health sector and has had extensive operational experience at Chief Executive level of hospitals, community health and area health services. He has extensive experience as a consultant in accreditation. His consultancy, research and publications include work in the health sector, most recently in PHC, in the Asia Pacific as well as Australia. Currently he is a Deputy Chair and Director of a PHC network, HNECCPHN. Professor Briggs was previously Head of the Health Management Program at the University of New England and has taught across the range of course units in that program both domestically, and overseas at the Chinese University of Hong Kong.



Professor Ian Wronski OA

Professor Wronski is Deputy Vice Chancellor of the Division of Tropical Health and Medicine at James Cook University (JCU) and interim Chair of the Tropical Australian Academic Health Centre. He has over 40 years' experience in rural, remote, tropical, public and Indigenous health as a clinician, health service director, Professor of Public Health and in policy development.



During his time at JCU, Ian has overseen the development of medicine, health and molecular science teaching and research capacity with a rural, remote, Indigenous and tropical health focus. This has led to substantial improvements in health workforce supply across the northern Queensland region.

Ian led the foundation of the Australian Institute of Tropical Health and Medicine at JCU, Australia's only dedicated tropical health institute and the establishment of the Tropical Australian Academic Health Centre, the first Academic Health Centre in tropical Australia.

Ian was previously the Medical Director of the then newly established Broome Aboriginal Medical Service and was the first Director of Health Services upon the formation of the Kimberley Aboriginal Medical Services' Council. A Board member of the Asia Pacific Economic Cooperation (APEC) Life Sciences Innovation Forum, a key area of focus for Ian now is providing intellectual leadership in health workforce development to meet the growing and changing demands of health care in the Tropics.

Ian is a Fellow of the Australasian Faculty of Public Health Medicine, Fellow of the Australian College of Rural and Remote Medicine and Fellow of the Australian College of Tropical Medicine. In 2014 he was made an Officer of the Order of Australia for distinguished service to higher education, particularly in the areas of tropical and rural health and the health of Indigenous Australians. A recipient of the Australasian College of Tropical Medicine Medal and the Life Sciences Queensland Industry Excellence Award, he was invested as a Life Fellow of the Australian College of Rural and Remote Medicine. He is a Fellow of the Australian Institute of Company Directors.

Session Chairs and Panel Members

	<p>A/Professor Zhanming Liang PhD, MSc, MBBS, FCHSM</p> <p>Associate Professor, Health Systems Management and Policy, Associate Dean, Research Education, College of Public Health, Medical and Veterinary Science, James Cook University</p> <p>President, SHAPE</p>
	<p>A/Professor Janny Maddern</p> <p>A/Professor Kevin Forde M.Comm (Hons)</p> <p>Honorary Associate Professor School of Population Health University of NSW</p> <p>SHAPE Honorary Treasurer</p>
	<p>Dr David Lim</p> <p>Director of academic program for public health and health service management, Western Sydney University.</p>
	<p>Ms. Anne Smyth</p> <p>Director, Organisational Consulting Adjunct Senior Lecturer, University of New England, Australia Chair, SHAPE Symposium Academic Committee</p>



Professor Mark Mackay

Professor in Health Service Management
Clinical & Health Sciences
University of South Australia

National Secretary, SHAPE



Dr. Fowie Ng PhD, MSc, PDOT, Reg. OT(HK), FCHSM, FHKCHSE, FHKCCHP, CHE

Associate Professor, School of Management,
Tung Wah College, Hong Kong

Vice President,
Hong Kong College of Health Service Executives



Dr Phudit Tejavivaddhana DHSM, MD, MPA (1st Class Honor)

Diplomate Thai Boards of Family Practice and Preventive Medicine
Associate Professor and Director, ASEAN Institute for Health Development,
Mahidol University, Thailand

Executive Director, ASEAN University Network-Health Promotion Network
(AUN-HPN)



Dr Anurag Sharma

Director, Master of Health Leadership and Management Programs
School of Population Health, UNSW



Dr Md Shahidul (Shahid) Islam PhD, MSC, MSS, BSS (Hon's), DTMH, AFCHSM

Lecturer in Health
Course Coordinator, Health Management Programs
School of Health, Faculty of Medicine and Health
University of New England, Australia



Dr Sheree Lloyd PhD MTM, BBus(Computing) Grad Dip (Govt) Grad Dip (Project Mgt)
Assoc Dip (MRA) |FHEA FCHSM CHE CHIM

Senior Lecturer Health Services Management
School of Applied Psychology, Griffith University